

Rules and Policies

Must Read Rules

- Guests below 18 years of age are not allowed at the property without the consent of their parents.
- Office ID, PAN Card and Non-Govt IDs are not accepted as ID proof(s)
- Passport, Aadhar, Driving License and Govt. ID are accepted as ID proof(s)
- Property staff is trained on hygiene guidelines
- Does not allow private parties or events
- Quarantine protocols are being followed as per local government authorities
-

Child & Extra Bed Policy

- An extra bed will be provided to accommodate any child included in the booking for a charge mentioned below.
- INR 2000 will be charged for an extra cot per child. (To be paid at the property)
- An extra bed will be provided to accommodate any additional guest included in the booking for a charge mentioned below.
- INR 2000 will be charged for an extra cot per guest. (To be paid at the property)

Safety and Hygiene

- Quarantine protocols are being followed as per local government authorities
- Guests from containment zones are not allowed
- Shared resources in common areas are properly sanitized
- Property staff is trained on hygiene guidelines
- Guests with fever are allowed
- Hand sanitizer is provided in guest accommodation and common areas
- Thermal screening is done at entry and exit points

Guest Profile

- Unmarried couples allowed
- Bachelors allowed
- Guests below 18 years of age are not allowed at the property.
- Suitable for children

Room Safety and Hygiene

- All rooms are disinfected using bleach or other disinfectant
- Linens, towels, and laundry are washed as per local guidelines
- Rooms are properly sanitized between stays
- Hand sanitizers are not available in the rooms

Payment Related

- Credit/debit cards are accepted
- Master Card, Visa and American Express cards are accepted

Food and Drinks Hygiene

- COVID-19 guidelines for Food Hygiene is followed as per government guidelines
- Social distancing is followed in restaurants

- Serveware and supplies are sanitized before they are brought to the kitchen
- Masks and hairnets are mandatory for staff in restaurants

Smoking/Alcohol consumption Rules

- Smoking within the premises is not allowed
- Alcohol consumption is not allowed within the property premises.

Property Accessibility

- The property is Elderly-friendly/Disabled-friendly
- Bed height is accessible
- The entire unit is not accessible by wheelchair
- The property has a wide entryway

Pet(s) Related

- Pets are allowed
- There are pets living on the property

Physical Distancing

- Social distancing protocols are followed
- Physical Barriers are deployed at appropriate places
- Cashless Payment is available

ID Proof Related

- Passport, Aadhar, Driving License and Govt. ID are accepted as ID proof(s)
- Office ID, PAN Card and Non-Govt IDs are not accepted as ID proof(s)
- Local ids are allowed

Other Rules

- Does not allow private parties or events
- Visitors are not allowed
- Outside food is not allowed
- No visitors, outside food, outside liquor is allowed in the room / suite. Guest may meet visitors in the lobby lounge or hotel restaurant which is 24/7 open. Any damage to the property or in rooms would be charged to guest directly. Advance deposit (refundable at the time of departure) is required from all guests as per the hotel policy and room category booked. No party or social/unsocial gatherings are allowed in the room / suite. Hotel has a right to admission and may refuse to give room to guest if any of the above conditions are not matched. No refund or amendment will be given to guest if booking is refused due to above conditions.